



# INCENTIVE QAS

DELIVERING OUTSTANDING  
CLEANING SERVICES





Established in 2009, Incentive QAS Ltd is a privately-owned contract cleaning specialist with a turnover in excess of £18.5 million and over 800 employees. Incentive QAS prides itself on delivering cleaning services to some of the most iconic properties in the UK. Our company Vision is to have staff who love working for us and clients who love working with us. We strive to achieve this on a daily basis by embracing a culture of partnership and by nurturing and empowering our teams.

## Services We Deliver

Our service delivery is tailored to the needs of our clients which covers a wide range of cleaning and support functions, our excellent service delivery and professionalism enables us to provide clients with a perfect partner to exceed their expectations.

As contract cleaning specialists we deliver a range of cleaning services including:

- Daily Office Cleaning
- Housekeeping and Janitorial Services
- Periodic Deep Cleaning
- Window Cleaning
- High-Level Cleaning
- Washroom Services
- Waste Management
- Pest Control

## Sectors We Work In

We have a proven history of working within many sectors and this is down to a mutual understanding of what good looks like and a desire for all parties to be the best in their field of expertise. We currently operate successfully within the following sectors:

- Commercial – Owner Occupied
- Commercial – Managing Agent
- Retail
- Public
- Industrial/Manufacturing

## Geographical Coverage

Our head office in central London is the hub from which our operational team work, with management distributed across our network. We have a strong central London presence with services delivered throughout the Home counties too. A number of nationwide contracts also ensure we have operational capacity throughout the UK, with Birmingham quickly becoming an area of strength.



## Why Us?

### Values

The values our company operates by on a daily basis are Integrity, Loyalty and Respect. These values enable us to do the following:

- Set mutual goals with our clients, collaboration achieves better results
- Always treat everyone with respect and honesty
- Motivate and empower staff at every opportunity
- Provide consistent and positive communication from day one
- Continually improve, never allowing a contract to stagnate

### People

Our People are the most important driver of contract success, we believe the investment into our teams is key to ensuring that we can provide a high-class service. Our teams are customer service trained, supported, nurtured, empowered and developed to be the very best in order to deliver service excellence.

### Outstanding Management

Our management teams are limited to the number of contracts they oversee, enabling Incentive QAS to provide a personalised contract management service to our clients. Structured, regular site visits allow our management teams to support the onsite team and develop a relationship with our clients. Always delivering a 'one-team' approach.



### Forefront of Innovation

Incentive QAS have strong partnerships with our key suppliers and we keep abreast of industry developments in order to identify key pieces of innovation which we believe will add value and increase efficiency and standards of cleanliness within our buildings.

### Competitive Cost Solutions

Incentive QAS offer a costing schedule which is of complete transparency and details all the elements of the cleaning service. Our costing schedules can be audited at any time. Our commercial model is truly unique with no other service company providing the same level of honesty and clarity.



## Our Vision

"To have staff who love working for us and clients who love working with us."

