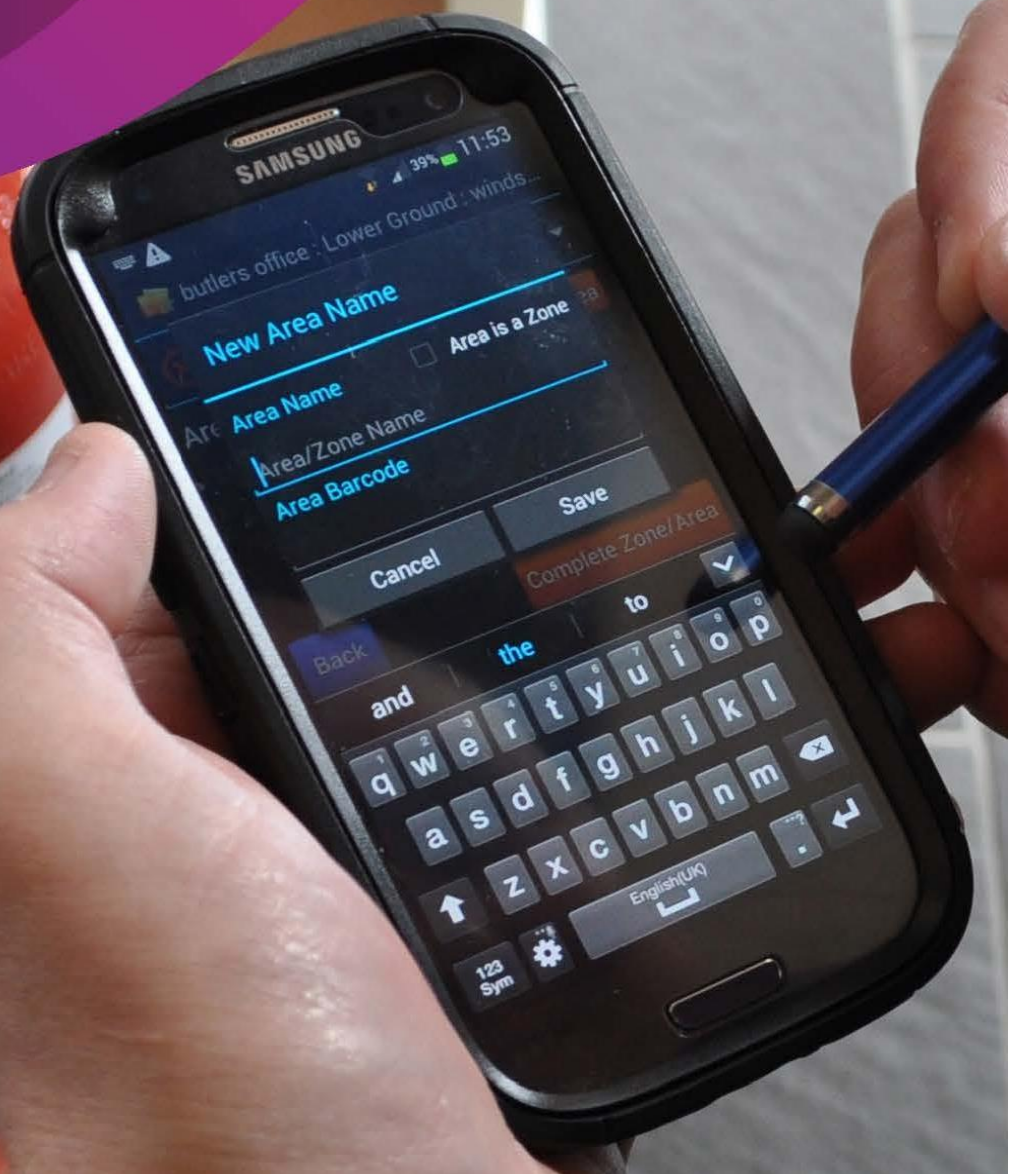


# technology led evidence based auditing



# Direct Audits

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'Direct Audits', our technological innovation, is an evidence-based reporting system transforming property data into visible and actionable information.

The data reported on Direct Audits is collected by our own extensive auditing team using handheld technology with our own bespoke auditing tools. The development and implementation of our own auditing tools ensures we provide a standardised methodology for the collection of consistent, detailed, evidence rich data.

Our auditing tools provide the functionality to collect vast amounts of data without the need for secondary report writing, where data becomes diluted and inaccurate. Our auditing tools are a world away from traditional methods of collection as a pen and paper exercise where data is limited in both detail and photographic evidence. With the data collected using our auditing tools feeding Direct Audits this offers a complete end to end solution from audit to report.

Direct Audits provides a centralised system for the reporting and management across a multitude of disciplines;

- Strategic asset management
- Fire risk assessments
- Fabric condition with FMR
- Health and safety
- Part M access

Direct Audits is an online, mobile technology enabling clients to have specific details, supported with time and date stamped photographs, of all their assets and/or compliance issues at their fingertips, and gives a depth of understanding of their estate that was unreachable before.

Direct Audits provide clients with the following functionalities by service type;

## Graphical analysis and drill down

Users can instantly view data for all issues and/or assets with graphical dashboards, with drill down function to reports for the entire estate down to site, to building, to specific issue and/or asset. With data for the entirety of an estate reported in one central system, this enables management of a vast estate from just one office; ensuring live and historic data can be managed and maintained in a sustainable, cost effective environment.

## Evidence rich data

All issues/assets are accompanied with both observations and time and date-stamped photographs providing consistent, evidenced data. The exact location of each issue/asset is pinpointed ensuring engineers/maintenance workers can be directed straight to the location ensuring cost-effective efficiency.

## Management functions

Users can manage issues/assets allocating work against each, setting timescales and budgets.

Upon completion of works, this will need to be approved to ensure the high-quality, reliable data is maintained and quality of work levels can be managed. Updated photographs can be uploaded to evidence completed works, ensuring that the data is kept up to date and 'live'.

Users are able to monitor both work in progress and overdue works, providing invaluable management information.

Work that is not completed on time generates automatic alerts and escalations. Full histories of every issue raised and action undertaken are stored within the system, providing a complete register and audit trail.

Access to the system is specific per user, with access able to be limited to read-write access, or limited to a specific site.

