I-FM
Technology
Awards

Bellrock
Lens

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The Scene

Bellrock operates a Managing Agent FM model, procuring, mobilising and managing suppliers to deliver services across the FM spectrum.

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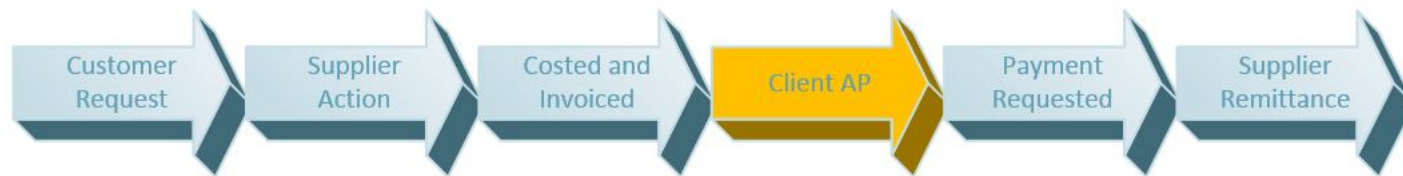
The Scene

Business is structured to deliver value through expertise in key areas -

Dedicated Helpdesk	Account Management	Supply Chain Management	Client Accounts Payable	Planned Maintenance	Technology Development

FM Support Functions

Each team provides a key outsourced function that our customers can utilise to improve their FM outcomes

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The Bellrock Management Team looked at every aspect of the business to ensure that it was capable of dealing with an increase in transaction volumes to one million per year.

| Customer Request | Supplier Action | Costed and Invoiced | Client AP | Payment Requested | Supplier Remittance |

An important element of our value proposition is our Client Accounts Payable function.   This processes all of the invoices received from suppliers, checks them against timesheets, validates material costs and approves them for payment.

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Make APFM value-adding
- Drive efficiencies for suppliers and Bellrock through better process
- Understand material use and cost across the portfolio
- Harvest and analyse data collected through the process
- Use this data to inform procurement strategy
- Help suppliers to improve the profile of their van stocks

Our Approach

After a thorough search of the market, we decided to build our system in-house, to gain some of the benefits of self-delivery such as

- Agility
- Rapidity
- Embrace new technologies
- Innovative working environment

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Our Approach

We used an Agile development methodology that allowed us to take a proposed 12 month delivery time to a first prototype in just 4 months.
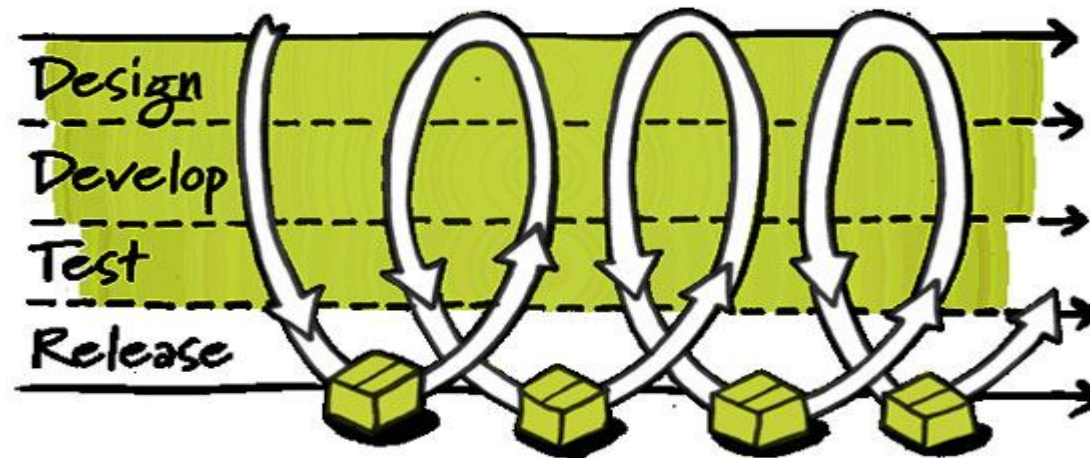
Our operational team was able to provide immediate feedback to the development team, so that improvements and changes could be made as the project progressed.

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The Solution

Lens was designed to automate the invoice process and flip the existing back-end admin effort to a front-loaded verification system.

It had to deliver

- A robust audit trail
- A consistent format for rates and invoicing for all suppliers
- Improved labour and materials detail for enhanced BI
- Faster payments for suppliers through better invoicing
- Increased confidence that our customers pay for what they get

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Entity Framework

ANGULARJS
by Google

ASP.NET Web API 2

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The Product

Suppliers then cost jobs directly on the Lens system.   This eliminates invoice errors at source and ensures all information is captured.

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The Transition

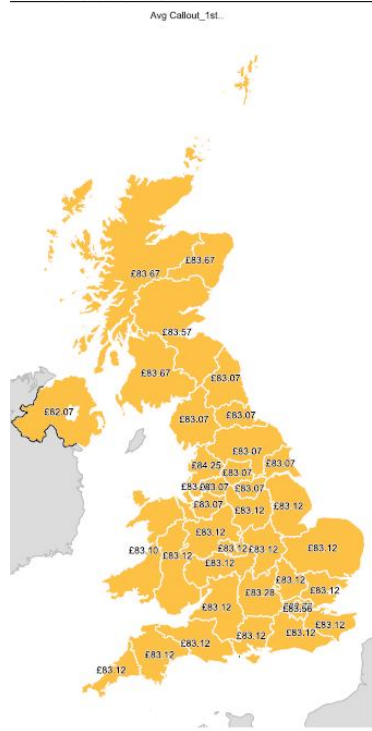We created an online supplier portal containing training documents, videos and FAQs to make life as easy as possible for our supply chain partners

The Transition

We acted on feedback from our supply chain and saw some real wins for some – we created a case study from the Rainham Group

"Once we had become accustomed to the new systems the benefits quickly became apparent. We are now seeing savings in operative times along with a reduction on printing and postage. Those savings have been quite significant." Philip South, Managing Director
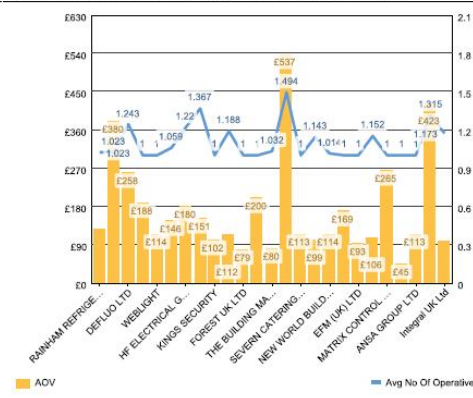
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The Output

We have benchmark data and analysis on our customers' spend that helps drive better decision making in managing their FM budget and defining strategy.
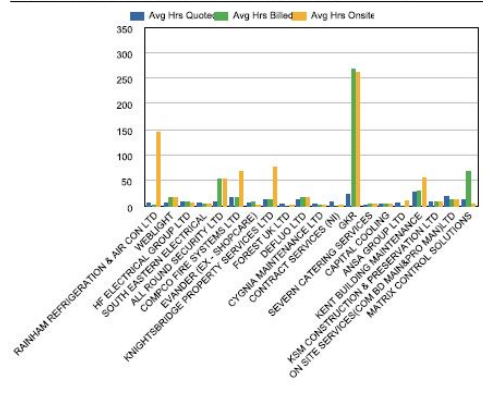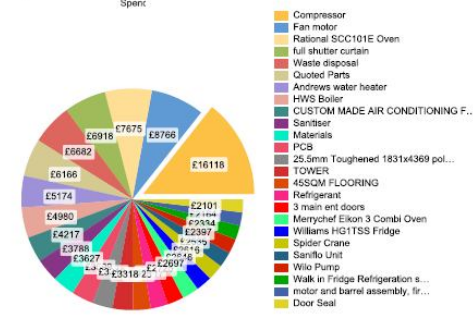

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